

Service Guide

Marhaba and Welcome to Ajman Hotel managed by Blazon Hotels!

We have created this Service Guide for your convenience and to ensure you have the right information throughout your stay with us.

Effective 1st of January 2018, the UAE Government implemented VAT equal of 5%, the prices listed on our menus, informational boards and digital signs include VAT.

Should you wish to reach out to one of our reception and concierge agents, please dial “0” from your in-room phone or visit us at the lobby so we can personally address your requests.

We wish you a wonderful time at Ajman Hotel by Blazon Hotels!

Restaurants & Bars

We offer a variety of eleven different restaurants and bars.

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| <p>☼ Café Naseem Ground Floor
 Breakfast 07:00 am – 10:30 am (Sunday - Thursday)
 07:00 am – 11:00 am (Friday & Saturday)
 Lunch 12:30 pm – 03:00 pm
 Dinner 06:30 pm – 10:00 pm</p> | <p>☼ Café on First (Coffee & Shisha) First Floor
 09:00 am – 01:00 am
 Shisha Timing 02:00 pm - 01:00 am</p> |
| <p>☼ Bukhara (Indian Restaurant) Ground Floor
 Lunch 12:30 pm – 03:00 pm
 Dinner 06:30 pm – 11:30 pm</p> | <p>☼ Lobby Lounge Ground Floor
 08:00 am – 09:00 pm
 Pianist 05:30 pm - 09:00 pm</p> |
| <p>☼ Sabella's (Organic Food Italian Restaurant) First Floor
 Closed on Sunday
 Dinner 06:30 pm – 11:30 pm</p> | <p>☼ Blazon Lounge Ground Floor
 06:00 pm – 03:00 am
 Live music 10:00 pm to 01:45 am (except Saturday)</p> |
| <p>☼ Zanzi Bar (Beach Restaurant) Beach side
 12:00 pm – 12:00 am
 Shisha Timing 05:00 pm - 10:30 pm</p> | <p>☼ Cosmic Bowling Ground Floor
 05:00 pm – 02:00 am (Sunday - Thursday)
 03:00 pm – 02:00 am (Friday & Saturday)
 Family Time – Opening till 08:00 pm (Kids)</p> |
| <p>☼ Pool Bar
 10:00 am – 07:00 pm</p> | <p>☼ Sports Bar Ground Floor
 05:00 pm – 02:00 am</p> |
| <p>☼ In-Room Service
 24 hours available</p> | <p>☼ The Library 7th Floor
 11:00 am - 09:00 pm</p> |

Please note that – as per the law of UAE – the minimum age for entering a bar after 08:00 pm is 21 years old.

Dress Code

In respect to other guests and the Hotel's ambience, we kindly ask you to adapt to the Hotel's dress code which requires, as a minimum, shorts (after 06.30 pm trousers) or a skirt and a T-shirt, as well as footwear in all indoor public areas, bars and restaurants. Please refrain from wearing Hotel slippers, swimwear, bathing costumes, wetsuits and sleeveless tops for men within the Hotel's public areas.

Outside Food Policy

For hygiene and for safety reasons, we do not allow any food orders from outside to be delivered to the hotel and kindly note that also no outside food will be allowed to be brought onto the Hotel premises.

Recreation Facilities

☼ Beach
06:00 am – sunset (as per UAE law)

☼ Pool
08:00 am – 09:00 pm

To ensure the wellbeing and the availability of our facilities for all of our guests, we allow us to remove any towels from reserved sun beds which have not been used for more than one hour. Any personal belongings left on the sunbed, will be kept for you at the Laguna reception. Thank you for your kind understanding.

☼ Gym, Sauna and Jacuzzi First Floor
06:00 am – 10:00 pm

☼ Kids Club (4 – 12 years old) Pool side
Monday – Saturday
09:00 am – 01:00 pm & 02:00 pm - 05:30 pm

☼ Water Sports Beach side
09:00 am – sunset

☼ Tennis Court (prior reservation required)
06:00 am – 08:00 pm

☼ Rooms
Check-In Time: 03:00 pm
Check-Out Time: 12:00 pm

☼ Softouch – Ayurvedic Spa Ground Floor
09:00 am – 09:00 pm

☼ The Spa Ground Floor
10:00 am - 10:00 pm

☼ Babysitting service
AED 60 per hour per child
Prior reservation required, please dial "0"

Smoking and Non-Smoking Rooms available.

Due to security reasons, we do not allow to burn Bahur or to smoke shisha in the room.

Laundry

We are offering clothes line in your bathroom for drying your swimsuits, please do not place your clothes outside on the balcony. You may use our laundry service, please find the form to fill in your wardrobe.

WiFi

You may log-in to our complimentary WiFi with your last name (small letters) and your room number.

Safe Deposit Box

In order to maintain the utmost safety for your valuables, we kindly advise you to use your personal safety deposit box provided in your room. Please note that the Hotel is not liable for any loss of personal valuables in guests' rooms and public areas.

Shuttle Bus

We offer a complimentary shuttle bus three times a day to various shopping malls in Dubai. Kindly note that prior reservation is required and the pick-up service from Dubai is not guaranteed. Please pass by reception to collect the schedule and sign-in.

Doctor

In case of a requirement for doctor's assistance, please inform us at the reception.
A doctor can be called from outside for the initial charge of AED 500 per visit.

Excursion, Rent a Car & Recommendations

For any recommendations in regards of renting a car, exploring Dubai and its surroundings, please feel free to approach anytime our First Gentleman and our Reception Team under the extension "8130" or dial "0" for any assistance.

Furthermore, the tour operator Al Khalidiah is daily available from 08:30 am until 06:00 pm in the lobby.

To enhance your stay and for your comfort we are delighted to answer your questions and requests via Whatsapp:
+971 56 680 9536