

ALL-INCLUSIVE SERVICES

Validity: 01.11.2019 – 27.12.2020

The following services are available for guests staying on ALL-INCLUSIVE meal plan.

1. FOOD & BEVERAGES

ITEMS	SERVING OUTLETS				REMARKS
	Main Bar	Pool terrace	Main Rest	Fun Pub	
Bottled Water	Y	Y	Y	Y	Water is served without time restriction
Tea & Coffee (hot/ice)	Y	Y	Y	Y	Only Regular Coffee is included.
Soft drinks and Juice	Y	Y	Y	Y	Only canned or bottled drinks. Fresh fruit juices are at extra charge
Wine (House wine only)	Y	Y	Y	Y	Premium brands of wine & all sparkling wine are chargeable.
Beer (draught /can)	Y	Y	Y	Y	
House brand Spirits (Gin, Vodka, Rum, Arrack, Brandy & Whiskey)	Y	Y	Y	Y	Premium brands of spirits are available at extras charge
Selected Cocktails	Y	Y	N	Y	Selected cocktails from a cocktail menu
Afternoon Tea & Snacks	N	N	N	N	Tea & coffee, Sandwiches and Cake from the Menu, 16.00 – 18.00 hrs (Raabondhi Restaurant)
B' fast, Lunch, Dinner	N	N	Y	N	Meals from other outlets extra charge.

Soft Mini Bar (one filling per day)

2 coca cola, (small) 2 canned fruit juice (mix)

All other items taken from the mini bar are chargeable.

Service from:

- Main Bar and Pool Terrace are available from 10.00am – 01.00am daily
- Fun Pub available from 18:00pm – 01:00am daily.
- Main Restaurant will serve only at Meal times.

All drinks served by glass one at a time.

2. SPORTS/ENTERTAINMENT

ITEMS	INCLUDED	EQUIPMENT INCLUDED	REMARKS
Badminton	Y	Y	
Table Tennis	Y	Y	
Squash	Y	Y	
Gymnasium	Y	Y	
Snooker/ Billiards	Y	Y	
Tennis	Y	Y	Only Daylight. Floodlit at extra charge
Volley Ball	Y	Y	
Windsurfing	Y	Y	
Satellite TV	Y		
Snorkeling gear	Y	Y	
Canoe	Y	Y	

All sports are available from 10.00-12.00 and 14.30-17.00, subject to availability. Lessons and certifications are at extra charge.

3. EXCURSION

ITEMS	INCLUDED	REMARKS
Sunset Fishing	Y	One excursion per guest per stay for guest who stay 6 nights or more

4. LIMITATIONS

The “all inclusive” package does not include the following:

- Food & Beverages from any of the other restaurants/outlets other than stated above
- Food & Beverages not listed above such as wines, champagne , sparkling wines, other liquors, liqueurs, selections from the Wine List, fresh juices, Espresso, Cappuccino, blended drinks and cocktails.
- Food and Beverages from Room Service and the guest rooms' Mini Bar
- Beverages served from 0100 hrs to 1000 hrs.
- Local and International Telephone/Fax calls / Internet / E-Mails
- Compulsory Christmas & New Year Supplement.
- Jewellery Shop / Souvenir Shop / Laundry Service
- Drinks consumed on excursions or any other outdoor activities are not included in this all-inclusive package, hence, charges will apply at the hotel prices.
- Diving & any other recreation or sports (land and water based) facilities not stated herein as all-inclusive.
- Airport/Resort/Airport T r a n s f e r s
- Any service from Medical Clinic (consultations, treatments, drugs etc.)
- Any Service from Spa.
- Any other services, amenities and facilities not stated herein as all-inclusive is/are also not included in this all-inclusive package.

5. HOW IT WORKS

- All types of beverages are for the personal consumption, served one glass at a time, ordered while at the Resort's Main Restaurant (during meal times), Fun Pub. Main Bar & Pool Terrace.
- Beverages (alcoholic and non-alcoholic) can be ordered one at a time and not in advance.
- No refund for missed meals will be entertained nor can any benefits of the package be transferred to another guest.
- All the guests staying in the same room should be on “all inclusive” basis.
- Alcoholic drinks will not be served to persons less than 18 years of age.
- The “all inclusive” package is available only for the guests' entire stay and the guests who cut short their stay will not be refunded.
- The hotel cannot be held responsible for the facilities, services and amenities that cannot be used due to weather conditions or due to circumstances beyond our control.
- Upon check-in at the resort a wrist bracelet should be worn at all times as an identification of entitlement for the all-inclusive services and which should be returned to the front desk cashiers at the time of final settlement.
- In case of loss of the bracelet a surcharged of US\$20.00 will be charged for a new one.
- Our procedure requires billing for all consumption of food & beverage as well as for all other services. All guests are required to sign in the bills that are presented against any service provided.
- The benefits of the package can be enjoyed until check-out or check-out time of 1200hrs noon whichever is earlier. In case the transfer gets delayed or advanced due to transfer rescheduling, the clients cannot claim for a refund.