



DESSOLE
Hermes Hotel



fact
sheet

Address : 20 AKTI KOUNDOUROU 72100, AGIOS NIKOLAOS - CRETE - GREECE
Tel : +30 28410 28253 / 7
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Website : www.dessolehotels.com
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Class : 4 star
Concept : City Hotel, HB
Renovation Date : rooms renovation 1998, public areas renovation 2009
Site Area : 4.045 m2
Built Area : 13.492 m2
Valid Credit Cards: VISA, MasterCard, Maestro, Amex
Languages : Greek, English, German, French, Russian
C/out & C/in time : C/out time 12:00, C/in time : 14:00
Pets : Not allowed

Location:

Situated on the coastal line of Mirabello bay, Hermes hotel gives you the opportunity to taste the unique Mediterranean Sea and is only one step away from the heart of the lively city of Agios Nikolaos. Hermes is the perfect starting point for those wishing to explore the wonders of Crete simultaneously offering an experienced service and numerous facilities for your comfort.

Distance:

Heraklion Airport : 65 km / Transfer Time 45 – 50 min

Rooms

Total number of rooms : 217 rooms

Total capacity of beds / pax : 450 pax

2 adjoining buildings. First building with 4 floors and second building with 5 floors.

Double rooms have balcony or terrace. Single rooms have no balcony.

Balcony height is 112 cm.

	SINGLE	DOUBLE /TWIN		FAMILY		SUITE SV	
View	TV	INV	SV	INV	SV	1 BEDROOM	2 BEDROOMS
Number Of Rooms	9	71	96	9	26	4	2
m ²	18	21	21	25	25	76	60
Max occupancy	1	2+1	2+1	2+2 or 4	2+2 or 4	2+1	2+2 or 4
Balcony/ terrace	N/A	X	X	X	X	X	X
Bathroom	X	X	X	X	X	X	X
WC	X	X	X	X	X	X	X
Bath tub	X	X	X	X	X	X	X
Hairdryer	X	X	X	X	X	X	X
Telephone	X	X	X	X	X	X	X
Split cooling	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Central cooling	X	X	X	X	X	X	X
Mini fridge	X	X	X	X	X	X	X
Safe Box	X	X	X	X	X	X	X
TV (satellite)	X	X	X	X	X	X	X
Stairs	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Connection Door	N/A	N/A	N/A	N/A	N/A	X	X
Floor	Carpet/Tile	Carpet/Tile	Carpet/Tile	Carpet/Tile	Carpet/Tile	Carpet/Tile	Carpet/Tile
Towel change	Daily	Daily	Daily	Daily	Daily	Daily	Daily
Sheet change	Every 2nd Day	Every 2nd Day	Every 2nd Day	Every 2nd Day	Every 2nd Day	Every 2nd Day	Every 2nd Day
Room cleaning	Daily	Daily	Daily	Daily	Daily	Daily	Daily

Concept

Free Of Charge Services

Food (breakfast and dinner), mini fridge, safe deposit box (in the room), daily sport activities & night shows, table tennis, beach towels changed in the room every 2nd day, umbrella and sunbeds by the pool, wireless internet connection all around the hotel, library, irons given from reception upon demand.

Paid Services

Beverages in cans or in bottles, all kinds of local and imported beverages, fresh fruit juices, medical services, wellness center services, telephone, fax, water sports, shops, laundry, room service, business facilities and conference room, shops.

Lost and damage of guest room key, lost safe box key, lost HB bracelet.

Pools

		Min-Max	
Main pool on the 5th floor	sea water	90-320 cm	183 m ²

*Pool closed at sunset.

Beach

Handmade pebble beach

Length of the beach: 50 m

Blue flag

*No hotel service on the beach

Food and Beverages

Main restaurant offering breakfast, late breakfast, lunch, dinner, A la Carte restaurant offering thematic nights. Snack bar offering a la carte menu during day time and 3 bars.

Food Services

Hours	Services	Restaurants
07:00-10:00	Breakfast (open buffet)	Main Restaurant
10:00-11:00	Late Breakfast	Main Restaurant
10:00-18:00	Snack service (a la carte)	Pool/Snack Bar
12:30-14:30	Lunch (open buffet)	Main Restaurant
16:30-17:30	Tea Time	Ikaros Main Bar
18:30-21:30	Dinner (open buffet)	Main Restaurant
18:30-21:30	Thematic Nights	Main Restaurant
19:00-21:30	A la Carte Dinner (by reservation)	A la carte Restaurant

Bars

Hours	Services	Bars
10:00-18:00	Alcoholic & non alcoholic beverages	Pool/Snack Bar
10:00-01:00	Alcoholic & non alcoholic beverages	Del Mar Café
10:00-23:00	Alcoholic & non alcoholic beverages	Lobby Bar
17:00-01:00	Alcoholic & non alcoholic beverages	Ikaros Main Bar

Restaurant & Bar Capacity

Restaurant	indoor (pax)	outdoor (pax)
Main Restaurant	250	65
A la carte	N/A	60

Bars	indoor (pax)	outdoor (pax)
Pool/Snack Bar	N/A	60
Ikaros Main Bar	110	150
Del Mar Café	70	30
Lobby Bar	30	N/A

*Opening and closing times of the restaurants and bars can be changed according to season and weather conditions.

Entertainment & Activities

Day Activities : Morning gymnastic, step aerobic, water gymnastic, stretching, noon & cocktail game, dance lessons, tournament, table tennis, backgammon, cards.

Night Activities : Folklore nights, dance shows, live music, disco nights.

Wellness Center (extra): Sauna, solarium, massage, fitness room

Security

Fire Exits

Warning signs

Height of balcony is 112 cm.

Signboards around the pools

Lifeguard at the Main pool

Useful Information

- All swimming pool and beach activities are subject to weather conditions.
- Smoking is not allowed in closed areas
- Alcoholic drinks are restricted to ages under 18.
- All restaurants serve beverages in glasses – serving in bottles is against hotel policy
- All imported beverages have been legally brought into the country.
- Schedules and venues for outdoor events are subject to weather conditions.
- Dessole Resorts reserves the right to make changes without prior announcement.
- The hotel management is fully authorized to make amendments and/or cancellations regarding any aspect of the services offered. If and when such changes are made, the now-irrelevant information in the catalogue will be construed as simultaneously reflecting the changes made.

Conferences Facilities:

Meeting Room	M2 Width X Length	Height	Theater set up 	School set up 	U Shape 	Cocktail Standing 	Buffet Sitting 	Menu Served 	Exhibition Area (m2)
HERMINA	13,90 x 18,90	5,80 m	280	140	60	400	180	240	190 m2
HERMES 1	6,30 x 7,40	2,50 m	50	30	20	-	-	-	65 m2
HERMES 2	3,60 x 4,75	2,50 m	20	12	8	-	-	-	-

Secretarial support (up on request)
 Audiovisual equipment
 Computer, laser printer
 Internet access / Telefax
 Photocopier
 Flipcharts
 Projector
 A/C